



# USER MANUAL for Sand Booking



**CENTRE FOR GOOD GOVERNANCE**  
Knowledge • Technology • People

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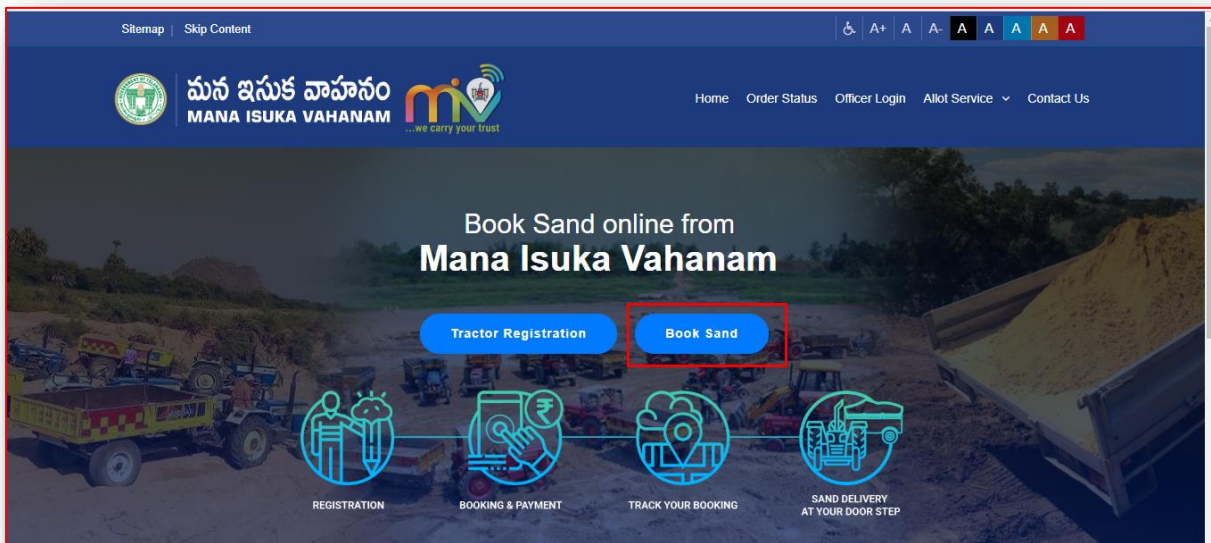
మన ఇసుక వాహనం  
MANA ISUKA VAHANAM



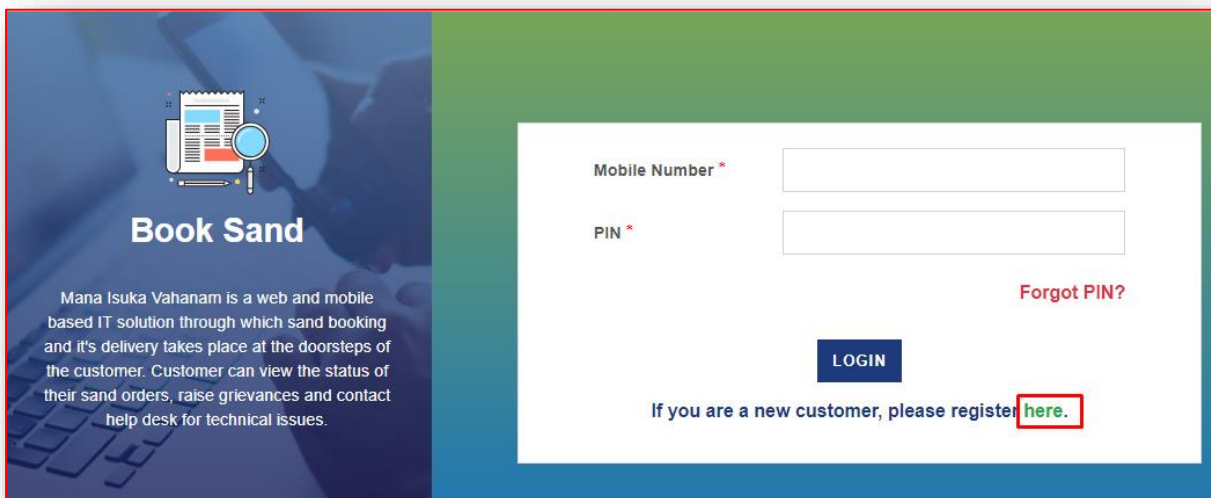
## **MANA ISUKA VAHANAM**

### Steps for Sand Booking

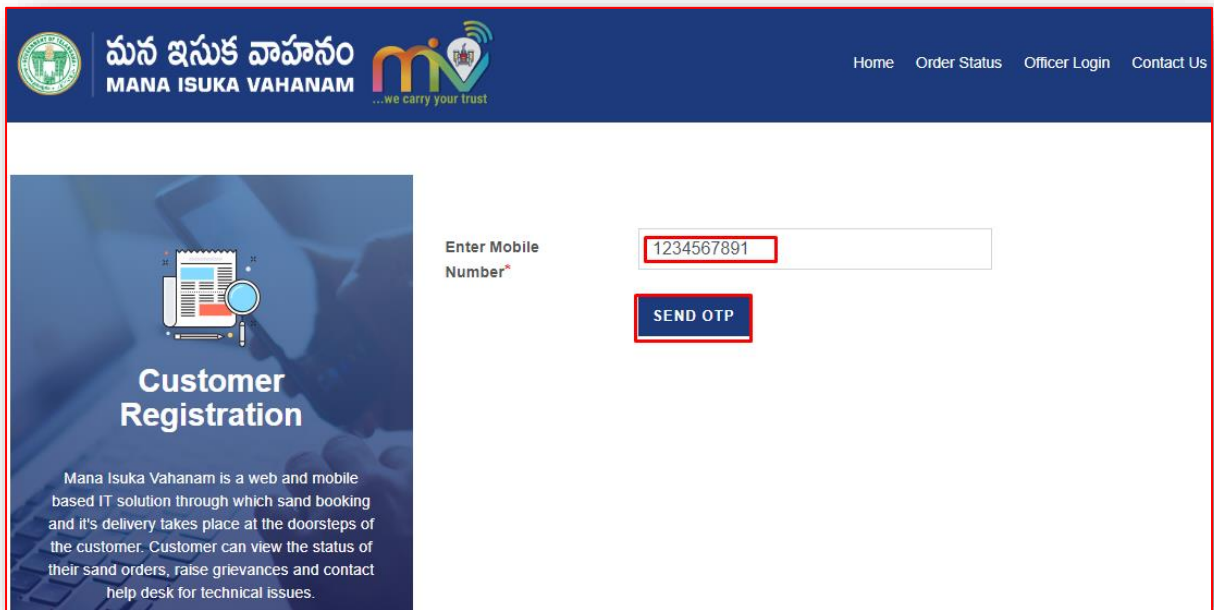
1. Go to website URL: <https://tsmiv.cgg.gov.in>  
(**Mana Isuka Vahanam- మన ఇసుక వాహనము**)
2. Click on **Book Sand for New Sand Bookings**



3. For new customer registration click on “**Register Here**”



4. Enter **Mobile Number** and click on **"Send OTP"**.



The screenshot shows the 'Customer Registration' page of the Mana Isuka Vahanam website. The header includes the logo and name 'మన ఇసుక వాహనం MANA ISUKA VAHANAM' with the tagline '...we carry your trust'. Navigation links for 'Home', 'Order Status', 'Officer Login', and 'Contact Us' are present. The main content area features a blue sidebar with the title 'Customer Registration' and a descriptive paragraph. The registration form is on the right, with the 'Enter Mobile Number\*' field containing '1234567891' and a 'SEND OTP' button below it.

మన ఇసుక వాహనం  
MANA ISUKA VAHANAM  
...we carry your trust

Home Order Status Officer Login Contact Us

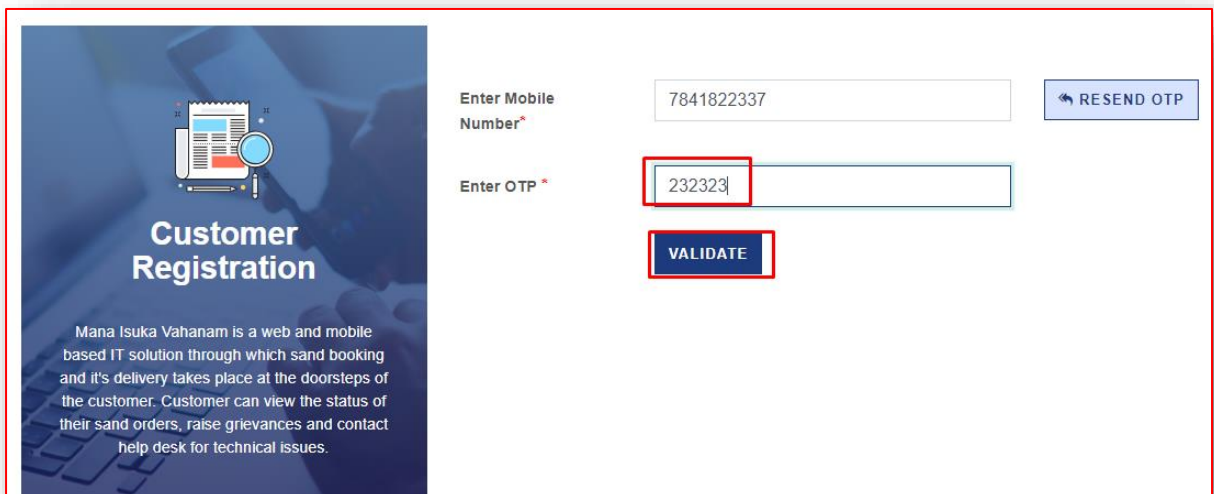
### Customer Registration

Mana Isuka Vahanam is a web and mobile based IT solution through which sand booking and it's delivery takes place at the doorsteps of the customer. Customer can view the status of their sand orders, raise grievances and contact help desk for technical issues.

Enter Mobile Number\*

**SEND OTP**

5. Enter **OTP** Received and click on **"Validate"**



The screenshot shows the 'Customer Registration' page with the OTP validation step. The 'Enter Mobile Number\*' field now contains '7841822337' and a 'RESEND OTP' button is visible. The 'Enter OTP\*' field contains '232323' and a 'VALIDATE' button is below it.

### Customer Registration

Mana Isuka Vahanam is a web and mobile based IT solution through which sand booking and it's delivery takes place at the doorsteps of the customer. Customer can view the status of their sand orders, raise grievances and contact help desk for technical issues.

Enter Mobile Number\*  [RESEND OTP](#)

Enter OTP\*

**VALIDATE**

6. Create 4-digit **PIN Number** and click on **Register**.

The screenshot shows a registration form with the following elements:

- Header:** "Customer Registration" with a sub-header "Customer Registration" and a description: "Mana Isuka Vahanam is a web and mobile based IT solution through which sand booking and it's delivery takes place at the doorsteps of the customer. Customer can view the status of their sand orders, raise grievances and contact help desk for technical issues."
- Form Fields:**
  - "Enter Mobile Number\*" with the value "901099333" and a red error icon.
  - "Enter OTP\*" with the value "760185".
  - A "VALIDATED...." status message.
  - "Choose Your PIN\*" with a 4-digit PIN field (displayed as "\*\*\*\*") and a note: "Note: 4 digit of numeric pin".
  - "Confirm PIN\*" with a 4-digit PIN field (displayed as "\*\*\*\*").
- Buttons:** A blue "REGISTER" button.

Customer Registration complete and will get a Successful Registration message to the Registered Mobile Number.

7. Click **Here** link as shown below which directs to home page.

The screenshot shows a success message in a green box:

Your Pin generation is successful. Please login to Mana Isuka Vahanam for Sand Booking Please login [here](#) for sand booking.

8. Click on **Book Sand**, Enter Mobile Number & PIN and click on **Login**

**Book Sand**

Mana Isuka Vahanam is a web and mobile based IT solution through which sand booking and it's delivery takes place at the doorsteps of the customer. Customer can view the status of their sand orders, raise grievances and contact help desk for technical issues.

Mobile Number \*

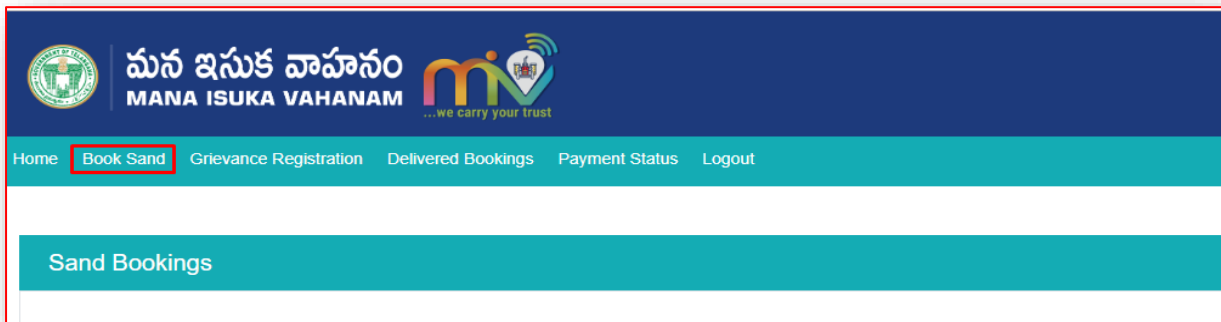
PIN \*

[Forgot PIN?](#)

**LOGIN**

If you are a new customer, please register [here](#).

9. Click on "Book Sand"




10. Enter details such as Customer details, Sand delivery address details, Sand details (i.e., Address, Land Mark and Choose District, Mandal, Village / Nearest Colony / Area and Pin code for easy and fast delivery of Sand)

### Book Sand

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#### Customer Details

Customer Name *	<input type="text"/>	Mobile Number	78428223 
Alternate Mobile Number *	<input type="text"/>	Email ID	<input type="text"/>

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#### Sand Delivery Address Details

Address *	<input type="text"/>	Landmark	<input type="text"/>
District *	-- Select --	Mandal *	-- Select --
Village *	-- Select --	Pincode *	<input type="text"/>

11. Select Sand Details (Sand Reach, Quantity, Usage Type and Date of Delivery) and click on the check box Terms & Conditions, then click on **Book Sand**.

### Sand Details

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Sand Reach *	-- Select --	Quantity *	-- Select Quantity--
Usage Type *	-- Select --	Date of Delivery *	<input type="text"/>

Payment Amount \* ₹ 0.0  
(In Indian Rupees)

I agree to the [Terms & Conditions](#)

**BOOK SAND**

On clicking on Book Sand it directs to the payment gateway.

11. Payment can be made through Internet Banking, Credit Card, Debit Card and UPI.

District :	Mancherial	Mandal :	Nennal
Village :	Konampet	Sand Reach Name :	Mulkalla
Quantity :	3 cu.mtrs	Amount :	4969.80

URN : 49311024  
(SAVE FOR FUTURE REFERENCE)

**Terms and Conditions :**  
I accept the Terms and Conditions contained herein that shall apply to any person using the services of Easypay provided by Axis Bank for making payments through an online payment gateway service. Each User is therefore deemed to have read and accepted these Terms and Conditions. General Terms and Conditions for Online-

### Payment Options

INTERNET BANKING    NEFT/RTGS

12. After Successful payment, system will display Transaction details with print and you will also receive Booking Id to the Registered Mobile Number.

**Payment for sand booking is successful. Please refer Sand Booking ID for future reference.**

Transaction Status	:	Payment Success
Sand Booking ID	:	MIVB2019004134
Sand Reach	:	Tallapalli
Transaction Reference Number	:	MIVR2019004157
Transaction Date	:	02/05/2019 12:56:36 PM
Amount	:	₹ 3119.8